

Privacy Policy

Swiss Post Cybersecurity AG (hereinafter "Swiss Post Cybersecurity AG", "we", "us") values your trust, and therefore takes data protection seriously and ensures appropriate security. Naturally, we comply with the legal requirements of the Swiss Federal Act on Data Protection (FADP), the Ordinance to the Federal Act on Data Protection (OFADP), as well as – where applicable – the provisions of the EU General Data Protection Regulation (GDPR) and other relevant Swiss and European data protection laws.

To inform you which personal data we collect in connection with the use of our website www.swisspost-cybersecurity.ch (the "Website") and for what purposes we use it, please read the following information.

1. Scope

This Privacy Policy applies to our processing of personal data in connection with the use of the Website, including in particular:

- when visiting our Website;
- when using contact forms;
- when contacting us by email or phone;
- when registering for events (trainings or other events);
- when applying for jobs;
- when subscribing to our newsletter.

2. Controller

The controller responsible for data processing on our Website is:

Swiss Post Cybersecurity AG

Kasinostrasse 30

5000 Aarau

E-Mail: info@swisspost-cybersecurity.ch

Contact person for data protection matters:

Werner Lerch

3. Processing Activities

Depending on the situation, we process personal data for different purposes and on various legal bases:

3.1 Visiting Our Website

When you visit our Website, our servers temporarily store every access in a log file. The following technical data is collected without your intervention and stored by us until automatic deletion after a maximum of 3 months, as is generally the case with any connection to a web server:

- the IP address of the requesting computer,
- the date and time of access,
- the name and URL of the retrieved file,
- the status code (e.g., error message),
- the browser used by you (type, version, and language), and
- the transmission protocol used (e.g., HTTP/1.1).

This data is collected and processed for the purpose of enabling the use of our Website (connection establishment), ensuring system security and stability in the long term, optimizing our Internet offering, and for internal statistical purposes. This constitutes our legitimate interest in data processing within the meaning of Art. 6 para. 1 lit. f GDPR.

The IP address is also evaluated, along with the other data, in the event of attacks on the network infrastructure or other unauthorized or abusive uses of the Website, for clarification and defence purposes and, if necessary, used in criminal proceedings to identify and take civil and criminal action against the users concerned. This also constitutes our legitimate interest in data processing under Art. 6 para. 1 lit. f GDPR.

3.2 Use of Contact Forms

You have the option of using one of our contact forms to get in touch with us. For this, we require your contact details such as name, phone number, address or email address, your request, and possibly further details that you provide us, e.g., in offer inquiries, job applications, or event registrations. In addition, the time of receipt of the request is documented. Mandatory fields are marked with an asterisk (*).

The legal basis for this data processing is our legitimate interest pursuant to Art. 6 para. 1 lit. f GDPR in fulfilling your request, or, if your inquiry aims at the conclusion or performance of a contract, the necessity for implementing the required pre-contractual measures under Art. 6 para. 1 lit. b GDPR.

3.3 Contact via E-Mail

You may contact us by email. In doing so, we necessarily collect your email address. We use your email address and any further data you voluntarily provide (e.g., first and last name) solely to respond to your inquiry as effectively and personally as possible. This data processing is therefore necessary for the performance of (pre-)contractual measures under Art. 6 para. 1 lit. b GDPR or lies within our legitimate interest under Art. 6 para. 1 lit. f GDPR.

3.4 Contact via Telephone

You may also contact us by phone. You are solely responsible for the content of any information you provide during such calls. We recommend that you do not transmit sensitive information. We only collect personal data that you voluntarily disclose. It is therefore up to you which information you share with us. To respond to your inquiries, we may ask you to provide additional information, e.g., your address, email address, etc. We will only collect the personal data necessary to respond to your inquiries in the best and most personalized manner or to provide the services you have requested. The processing of this data is therefore necessary for the performance of (pre-)contractual measures under Art. 6 para. 1 lit. b GDPR or lies within our legitimate interest under Art. 6 para. 1 lit. f GDPR.

3.5 Event Registration

You may register for events such as trainings and seminars via our Website. For this, we require your contact details such as name, phone number, address or email address, possibly further information related to the specific event, as well as any voluntary details you provide in the registration process. The time of receipt of the request is also documented. Mandatory fields are marked with an asterisk (*).

The legal basis for this data processing is our legitimate interest pursuant to Art. 6 para. 1 lit. f GDPR in fulfilling your request, or, if your request is aimed at concluding or fulfilling a contract, the necessity for carrying out pre-contractual measures under Art. 6 para. 1 lit. b GDPR.

3.6 Job Applications

You have the opportunity to submit an unsolicited application or to apply for a specific job advertisement via the designated email address or by post. We collect the data you submit in your application documents.

We use this data to evaluate your application. Application documents from applicants who are not selected will be deleted after the application process has concluded, unless you explicitly agree to a longer retention period or we are legally obliged to retain them longer. The legal basis for processing your data for this purpose is the performance of a contract (pre-contractual phase) pursuant to Art. 6 para. 1 lit. b GDPR.

3.7 Newsletter Subscription

You may subscribe to our newsletter via our Website. For this purpose, we require your contact details, especially your email address.

We use the platform "NetMailer", operated by PAWECO GmbH, to send our newsletters. PAWECO is a provider based in Switzerland and is subject to Swiss data protection law. The email addresses of our newsletter recipients and other relevant data are stored on PAWECO's servers in Switzerland and used exclusively for analysis and sending of our newsletters. We have concluded a data processing agreement with PAWECO, in which PAWECO undertakes to protect users' data in accordance with data protection law and to process it on our behalf.

NetMailer is also used to analyse our newsletter campaigns. Technical information such as time of retrieval, IP address, browser type, and operating system is collected. When you open an email sent via NetMailer, a file contained in the email (a so-called "web beacon") connects to PAWECO's servers. This allows us to determine whether a newsletter was opened, and which links were clicked.

Data processing is based on your consent in accordance with Art. 6 para. 1 sentence 1 lit. a GDPR. You may withdraw your consent at any time by unsubscribing from the newsletter. The withdrawal does not affect the lawfulness of processing carried out based on consent before its withdrawal.

4. Cookies

Our Website uses cookies, which are small text files stored on your computer either permanently or temporarily when you visit the Website. You may delete cookies from your computer at any time. Their purpose is to make our offering more user-friendly. Cookies are used, for example, to analyse Website usage for statistical evaluation and continuous improvements.

You can disable cookies entirely or partially at any time in your browser settings. Please note that if cookies are disabled, you may no longer be able to use all the functions of this Website.

5. Google Analytics

This Website uses Google Analytics, a web analytics service provided by Google Inc. ("Google"). Google Analytics uses "cookies", text files that are stored on your computer and enable an analysis of your use of the Website. The information generated by the cookie about your use of this Website (including your IP address) will be transmitted to and stored on a Google server in the USA. Google will use this information to evaluate your use of the Website, to compile reports on Website activity for the Website operator, and to provide other services related to Website and Internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google.

You can prevent the installation of cookies by adjusting the settings of your browser software accordingly; however, please note that in this case, you may not be able to use all the features of this Website to their full extent. By using this Website, you consent to the processing of data about you by Google in the manner and for the purposes set out above. Further Information to Google's Privacy can be found [here](#).

You can prevent the storage of cookies by setting your browser software accordingly. You can also prevent the collection of data generated by the cookie and related to your use of the Website (including your IP address) and the processing of this data by Google by downloading and installing the browser plugin available at the following link: [Browser-Plugin](#).

6. Disclosure of Data to Third Parties

Your personal data will not be disclosed to third parties other than those mentioned in this Privacy Policy and not for purposes other than those specified. Disclosure to subcontractors of the named third parties remains reserved.

7. Cross-Border Disclosure of Data to Third Countries

Personal data will only be transferred to third countries if the data protection requirements of Art. 6 FADP or Art. 44 et seq. GDPR are met, and the third country ensures an adequate level of data protection or the guarantee of such protection is contractually ensured (e.g., through EU standard contractual clauses).

8. Data Security

Swiss Post Cybersecurity AG has implemented technical and organizational measures within the framework of ISO certification to secure data within its internal company network.

If data is transmitted unencrypted over the Internet as an open network, it cannot be ruled out that such data may be lost or accessed by third parties. Swiss Post Cybersecurity AG assumes no liability for damages arising from the transmission of data between visitors to the Website and Swiss Post Cybersecurity AG.

No guarantee is given for compliance with data protection laws on third-party websites linked on the Swiss Post Cybersecurity AG Website.

9. Retention Period

We store your personal data for as long as necessary to fulfil the purposes mentioned above, unless a longer retention period is required or permitted by law. If we no longer have a continuing, legitimate business need to process your personal data, we will delete or anonymize it as soon as technically possible.

10. Your Rights

As a data subject, you have the following rights under the applicable laws:

- to request information about the personal data we process about you;
- to request the rectification of inaccurate or incomplete personal data we process about you;
- to request the deletion of your personal data stored with us;
- to request, where applicable, the restriction of the processing of your personal data;
- to request the provision of your personal data in a structured, commonly used, and machine-readable format or the transfer thereof to another controller; and
- to object, where applicable, to the processing of your personal data.

To exercise your rights, please contact us via email at info@swisspost-cybersecurity.ch. We will process your request in accordance with the applicable legal requirements. Please note that we may ask you to verify your identity to protect your privacy and security before acting on your request.

You also have the right to contact a data protection supervisory authority or to assert your rights in court if necessary. For further information, please contact your local data protection authority. In Switzerland, the competent supervisory authority is the Federal Data Protection and Information Commissioner (FDPIC). A list of EU data protection authorities is available [here](#).

11. Withdrawal of Consent

If the processing of your personal data is based on your consent, you may withdraw such consent at any time. To do so, please contact us via email at info@swisspost-cybersecurity.ch.

12. Changes to this Privacy Policy

This Privacy Policy was last updated on 23.05.2025. We reserve the right to amend and update this Privacy Policy at any time.